

COURSE OUTLINE

1. GENERAL

SCHOOL:	BUSINESS AND ECONOMICS		
DEPARTMENT	BUSINESS ADMINISTRATION		
DIVISION	TOURISM AND HOSPITALITY MANAGEMENT		
LEVEL OF STUDY	UNDERGRADUATE		
COURSE UNIT CODE	3101097	SEMESTER OF STUDY	6
COURSE TITLE	LABOR RELATIONS IN TOURISM		
COURSEWORK BREAKDOWN		TEACHING WEEKLY HOURS	ECTS Credits
	Lectures and Workshops-Project Work	5	5
COURSE UNIT TYPE	SPECIALIZATION COURSE		
PREREQUISITES :			
LANGUAGE OF INSTRUCTION/EXAMS:	GREEK		
COURSE DELIVERED TO ERASMUS STUDENTS	NO		
MODULE WEB PAGE (URL)	http://moodle.teipir.gr/course/info.php?id=116		

2. LEARNING OUTCOMES

Learning Outcomes

The course constitutes the core pillar for the understanding of rights and obligations for the employees in the field of tourism. The aim of the course's content is for students to acquire knowledge and skills of the key concepts of the workplace, such as employment contract, employer, employee, employment timeout, arbitration etc as well as the specificity of different labor agreements in tourism. In addition, students will recognize the various actors in the field of tourism employment, the employment prerequisites in the tourism sector and they will understand security and hygiene issues in the tourism workplace.

Upon successful completion of the course students will be able to:

- Have knowledge of their rights as employees in the various sectors of tourism.
- Assert their rights in any different employment position in the tourism sector.
- Understand the particularity of tourism employment and the importance of human communication regarding tourism service provision.
- Adhere hygiene and security rules within the workplace.

General Skills

- Individual work
- Teamwork
- work in an international environment

3. COURSE CONTENTS

The course is organized around topics such as:

- Employment and tourism.
- Special characteristics in tourism workplace.
- Employment-employment sectors in tourism.
- Employer's and employee's obligations in the field of tourism.
- Hotel industry, tourist and food stores', tourism and travel agencies', air transport companies', tourist coaches', tour guides' employment contracts.
- Insurance bodies in the tourism sector.
- Hygiene and security in the tourism sector.

4. TEACHING METHODS - ASSESSMENT

MODE OF DELIVERY	In-Class	
USE OF INFORMATION AND COMMUNICATION TECHNOLOGY	Support of the learning process through the LMS platform of PUAS.	
TEACHING METHODS	Method description	Semester Workload
	Lectures	39
	Class work/Workshop	13
	Preparation of Individual Project	20
	Independent and Directed Learning	53
	TOTAL	125
ASSESSMENT METHODS	<p>I. Final Examination (80%) (Summative Evaluation) includes:</p> <ul style="list-style-type: none"> - Multiple choice questions or true - Topics for elaboration <p>II. Individual Project (20%)</p>	

5. RESOURCES

- *Recommended Book and Journal Article Resources:*

- Moira, P. – Mylonopoulos, D. (2014). *Labor Relations. Institutions, Politics, Applications (International, European Environment, Maritime, Tourism)*, ed. Nomiki Vivliothiki, Athens (in Greek)
 - Mylonopoulos, D. – Mentis, Gr. – Moira, P. (2001). *Labor relations in Tourism enterprises. Legal Approach*, ed. Propobos, Athens, (in Greek).
 - Lytras P. (1992). *Labor Relations*, ed. Nikitopoulos, Athens (in Greek)
- Journal
Working Relations Review